Sent: Tuesday 14 April 2020 13:42 To: Hilary Keane Subject: CP116 - Commission Information Request - URGENT Importance: High Hi Hilary, Referring to your email 7 April, we have not issued a CP116 renumeration letter to you as your office currently has no active policies with us. Should you wish to discuss new business opportunities please contact our Sales Manager and BDM Mark Weldrick at mark.weldrick@willistowerswatson.com **Kind Regards** Aileen Aileen Kavanagh **Operations Manager** Willis Towers Watson Willis Towers Watson Insurances (Ireland) Limited D + 353 (0) 1 639 6498 M + 353 (0) 87 986 3313

In light of the potential spread of COVID-19 we are implementing our Business Continuity Plan to

From: Kavanagh, Aileen [aileen.kavanagh@WillisTowersWatson.com]

ensure an uninterrupted service to our clients and colleagues. We have therefore instructed our staff to work remotely for a period. Please note that all colleagues are available either by email communication or phone as normal. We would however request your patience and understanding during this time. Thank you for your co-operation.

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